



PARLIAMENT
OF THE REPUBLIC OF SOUTH AFRICA

Listening to - and responding to – citizens demands



C T Frolick, MP

House Chairperson: Committees, Oversight & ICT

National Assembly

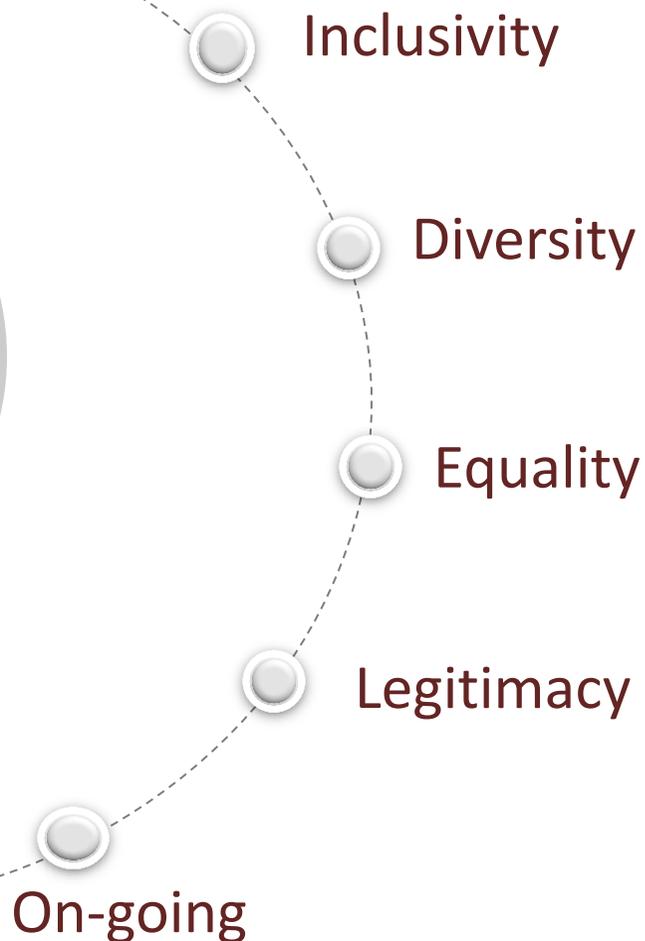
Parliament of the Republic of South Africa

Cape Town

2018.12.04

A Citizen focused ICT Strategy

“Entrenching a Digital Democracy”



Inclusivity

Diversity

Equality

Legitimacy

On-going

*“The International Parliamentary Union’s framework for a democratic parliament explains what it means to be truly **representative, transparent, accessible, accountable and effective in its many functions**”*

PARLIAMENT AND DEMOCRACY IN THE TWENTY-FIRST CENTURY:
A GUIDE TO GOOD PRACTICE
<http://www.ipu.org/dem-e/guide/contents.htm>

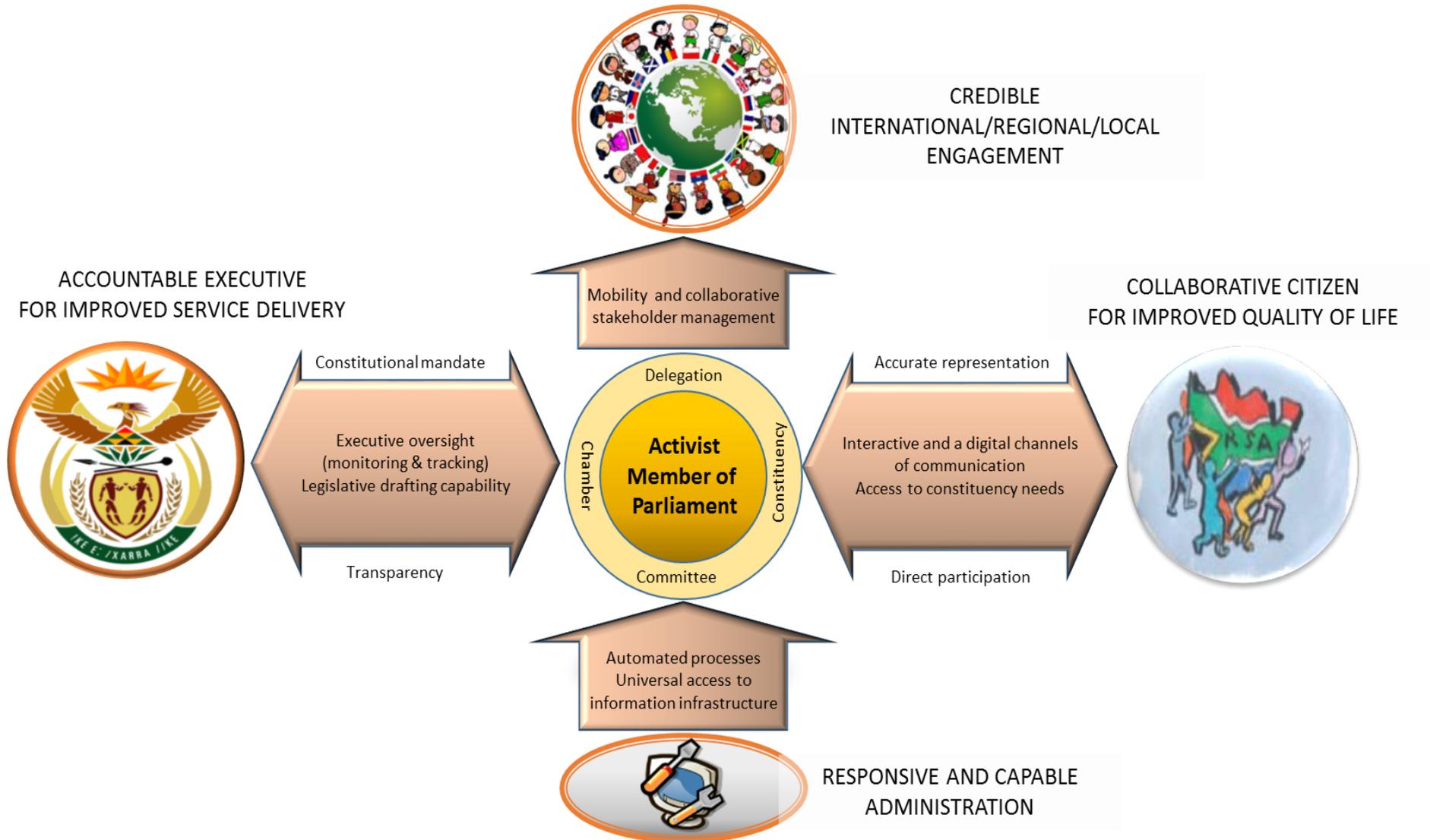
*“The ICT strategy is a sub-set of the strategic plan of the Parliament of South Africa. The aim of the ICT strategy is to enable the vision of an activist and responsive Parliament that is connected to its citizens, accessible to all and works in a productive and smart manner. Beyond 2018, the ICT strategy should be optimally leveraged to enable **open, transparent, citizen-centric** delivery of Parliament’s mandate and to **strengthen a participatory democracy**”*

PARLIAMENT’S ICT STRATEGY



The Future State (ICT Strategy)

“What will we see”



“How will it change the parliamentary environment”

Registry of Members Interests easily available on Website or any other digital communication channel

Parliament continues to explore, how other digital communication channels can be implemented to provide a means for the public and constituents to have access to Parliament and its elected Members.

All broadcasts and electronic published information (HANSARD) are easily and freely accessible via any public facing digital channels

Openness,
Transparency,
Accessibility

Increased public
participation and
involvement

Consultation, interactivity and collaboration via Digital Communication Channels (Website, Social Media Platforms, Mobile Applications)

Secure, online access anytime, anywhere, anyplace

Digital Communication Channels for public discussion forums, e-petitions, questions etc.

Increased public participation and involvement in the work of Parliament, especially Committees via Social Media

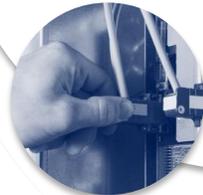
“Increased openness, transparency, accessibility in conducting Parliamentary business”

“How will it change the parliamentary environment”

Registry of Members Interests easily available on Website or any other digital communication channel



Improved capacity for effective passing legislation



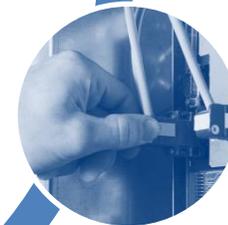
Automated, on-line tools for drafting and amending legislation

Improved oversight and accountability over the Executive

Monitor & Track Oversight activities and decisions



Further expansion based on automation requirements emanating from the implementation of Parliament's Oversight and Accountability model, is envisaged over the rest of the 5th Parliamentary term.



*“Improved **oversight and accountability** over the Executive; Enhancing legislative capacity”*



The Future State (ICT Strategy)

“How will it change the environment”

Effective Tools of Trade for Members and staff (mobility)

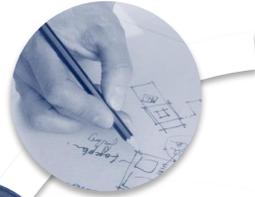
A Member-centric mobile application that presents enriched, user-friendly Parliamentary information on mobile devices.

A seamless service for Members to assist them in their work functions

State of the art interpretation facilities will improved recordings and production of audio proceedings in the Houses and committees

Breakdown of silo-activity through collaboration, communication and knowledge management tools

Seamless planning & budgeting processes



*“Parliament is wholly **digital** and **interactive**”*

More business processes/workflows automated for effectiveness

Secure, online access anytime, anywhere, anyplace

More real time, quality information available (includes broadcasting, audio)

Integrated individual and institutional performance management and improvement

Modernise parliamentary processes

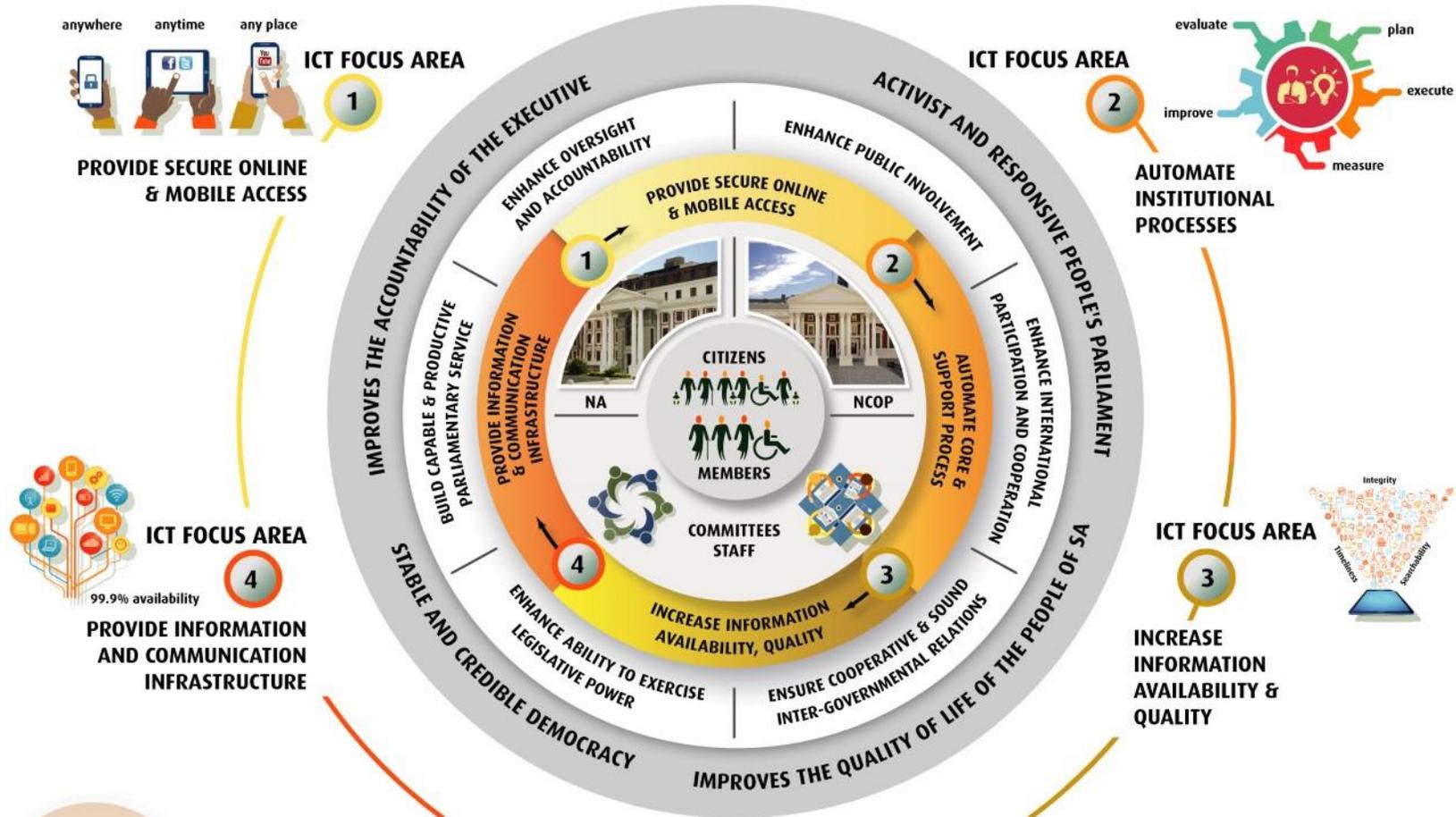
A responsive and capable Parliament



The Future State (ICT Strategy)

“How will we enable the future state using ICT”

Parliament of the Republic of South Africa - ICT Strategy (2014-2019)

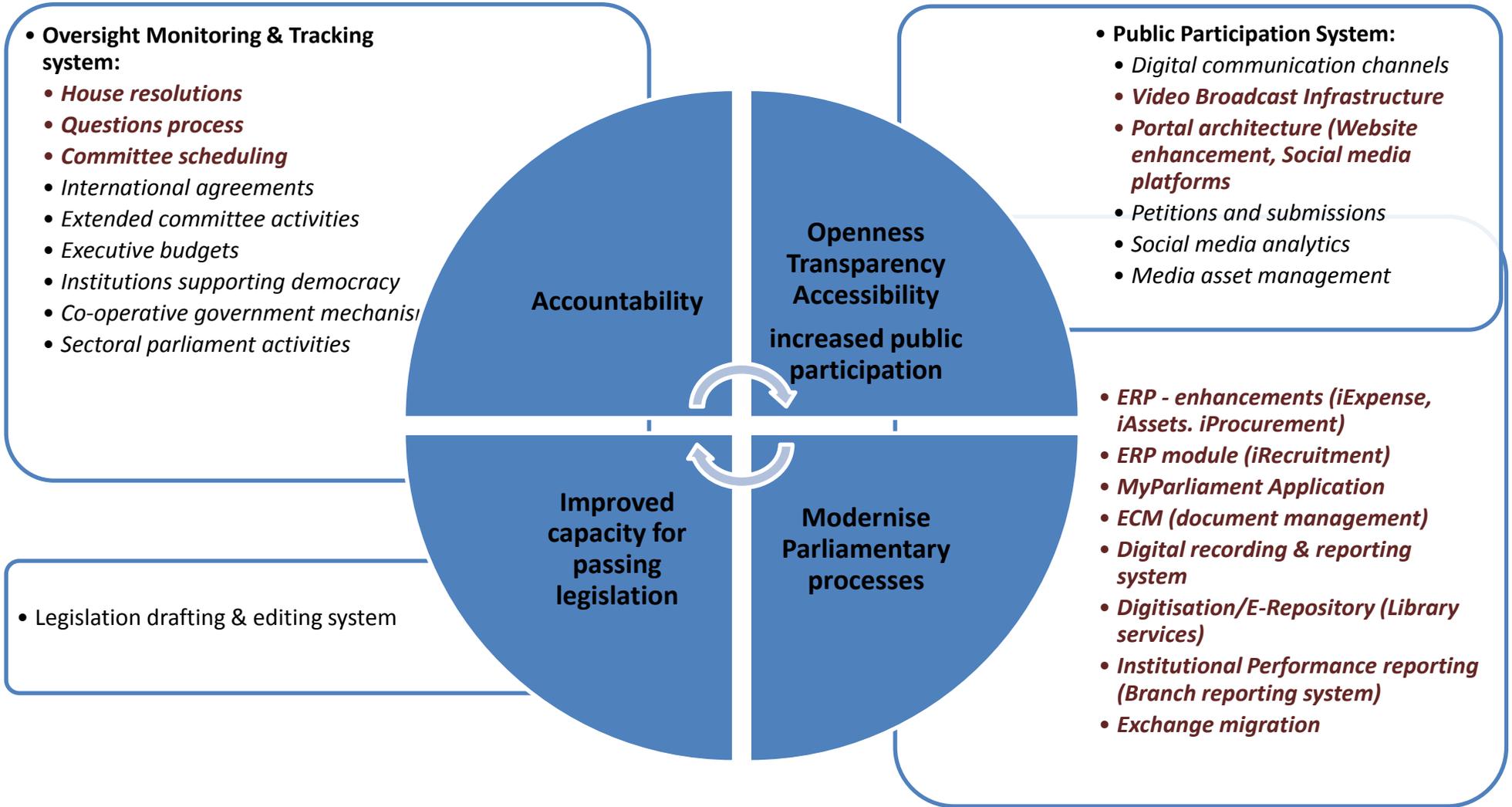




The Future State (ICT Strategy)

“How will we enable the future state using ICT”

ICT TACTICAL PLAN



5th DEMOCRATIC
PARLIAMENT



Thank you